

Saudi Arabia terms and conditions

Tax:

5% Included in the rates .

Additional driver:

Not Available

Age:

Min Age 21 Years & Max 70 Years

Airport surcharge:

Not Available

Rental deposit:

A deposit amount off 1500 SAR shall be authorized on the customer's credit card.

Chauffeur driven service:

Not Available

Credit cards accepted:

American Express MasterCard Visa Card

Delivery / Collection:

Free within the city stations from booking station & chargeable for delivery in other city stations with fees .

Basic Rental :

The Renter undertakes that if he makes incorrect information at the time of the rent, the Lessor shall have the right to consider the car stolen and to notify the security authorities;

The minimum daily rent shall be one day (24 hours);

The value of the delay hours shall be calculated from the time specified for the return of the car - up to a maximum of four hours, according to the following equation: $(\text{daily rental value} \times \text{number of delay hours} / 24 \times 2 = \text{cost of delay hours})$;

Delay in part of the hour is considered as delay for a full hour;

The term of the contract may be renewed after the consent of the lessor and the Renter, provided that the necessary procedures are specified in the contract;

The permitted distance per day is 200 km, and the distance beyond this limit shall be calculated as described in the contract;

In case of delayed delivery of the car for more than (24) hours from the specified date, the company is entitled to notify the concerned authorities to take the necessary procedures and the company is entitled in case of violation of the terms of this contract to withdraw the car through the competent authorities.

Early return

If the passenger returns the car before the agreed rental period for any reason, he will not be entitled to refund for the unused days .

Driving license:

Driving license: Valid & Held for at least one year old, and should be in Arabic or in English language. SA driving license is a must for all Residents of SA no matter of their nationality .International Driving license is a must for Visitors

Documentation:

Passport or identity card of each driver Driving license (Local or International) as requested by SA Traffic Regulations .

1 or 2 Credit cards (in the name of the main driver) Reservation copy if any as well as contact details of main driver

Fuel:

Full to Full, Fuel costs in the car when rented in case not returned with the same proportion of fuel when opening the contract value of the price of a liter of fuel in Saudi Arabia plus additional charges;

Insurances:

The Lessor shall provide comprehensive insurance that covers the liability of the accident in respect of the third party in addition to the rented car, its driver and passengers in return for the amount paid by the Renter according to the category of the rented car (as shown at beginning of the contract) according to the following terms and conditions:

- a) The Renter must be at least 21 years of age and not more than 70 years;
- b) The Renter shall comply with the conditions of the insurance companies according to the laws of SA
- c) The contract shall be valid at the time of the accident;
- d) The Renter shall notify the lessor and the security authorities immediately after exposure to accident or the discovery of theft, providing them with all the information they request and obtain a traffic report or from the relevant police stations;
- e) Insurance does not cover accidents in some cases and therefore the Renter bears full responsibility of third parties and / or for the rent company. The cases not covered by the insurance are:
 - If the driver is drunk or taking drugs;
 - If the driver is not authorized under the contract to drive the car (non-driver).
 - The accident occurrence after the expiration of the contract term and / or any renewal thereof;
 - Use the car for purpose not rented to;
 - In the case of theft of the car because of the negligence of the Renter or stolen by the operating mode;
 - If the accident occurred outside the Kingdom of Saudi Arabia; and
 - If the lessor is not provided with a report from the traffic, Najm or police.

One-way rentals:

1) Domestic:

Available between most locations.

2) International:

Not Available

Other services:

All additional equipment or services are subject to local taxes and sales taxes as well as to availability

Restriction of use:

The Renter undertakes not to use the car in the following cases:

- by persons not authorized under the contract under to drive the care;
- If the car needs repair or regular maintenance;
- If the operating the car causes damage to the engine or one of its components;
- If the driver authorized under the contract is unable to drive the car as if he is If he is drunk or taking drugs or suffers from a health reason that beats him from driving properly;
- Transport of persons or goods to gain money;
- Participation in motor racing;
- Push or withdrawal of other cars;
- Use the car on rough or unpaved roads and / or not suitable to drive the car;
- Use the car in negligence and indifference way;
- Tow trailer without the consent of the lessor;
- For purposes inconsistent with the laws and regulations of the Kingdom of Saudi Arabia.

Other:

Traffic fine charges, fees for releasing vehicle confiscated due to red light jumping, improper parking and others, plus Administration Fees.

Smoking inside our vehicles is not allowed and would be fined

Cancel booking / No show / Turned down:

- No refund will be granted to customers who failed to pick up their vehicles .
- No refund will be granted to customers who cancelled their reservation .
- No refund will be granted to customers who are turned down .