

Terms & conditions

Tax:

Subject to changes under government law 20% of products and services.

Additional driver:

The price for adding another driver is 5€ excluding tax.

Rental fees for young/old drivers apply to all other drivers.

Other additional charges:

Additional charges apply to the navigation system, child seats or any additional extra services.

Payments for additional extra services:

All additional equipment or services must be requested at the time of booking and must be paid directly to the chartering company when the vehicle is picked up. All prices may change and the rental company reserves the right to modify them without prior notice.

After your rent:

In the case of additional eligible costs, such as speeding or congestion charges, the tenant will try to contact the client when the competent authorities ask for the identity of the driver. Such a process could occur several months after the lease and will involve the payment of the administrative fee company in addition to the original amount for a penalty.

Important: To facilitate comparisons between different companies, we have standardized the names of these fees. Keep in mind that the names used by your rental company may be different.

Age of drivers:

The driver's minimum age for VAN and commercial vehicles is 23 years. The surcharge for young drivers for all other categories is € 5 per day + tax and applies to all drivers aged 18-21.

Airport surcharge:

15% of rent plus tax. Our offices are located inside the airport, in departments of international departures. Provide us with flight information, airline, country of origin, e-mail and mobile phone number. Our staff is waiting for international/national arrivals to pick up the vehicle. Call us: +421-2-555 66666.

Included without costs are urban areas. Costs arise if assistance is needed outside the city.

Emergency phone 24 hours: + 421-2-555 66666

Rental deposit:

When the vehicle is picked up, a security deposit of 500€ per credit card will be blocked by the main driver. Debit cards and cash will not be accepted. Company employees confirm the exact amount of the deposit.

Accepted credit cards:

- Diners club
- Eurocard
- MasterCard
- Visa

The company [does not accept] prepaid, rechargeable or virtual cards or another type of card that is not properly tagged.

Delivery / Collection:

Delivery/Collection in the city is charged 10€ + TAX, Delivery/Collection out of city is charged in depending of distance.

Assistance on the road fuel:

A. Full tank at the beginning and at the end of the rent: if the vehicle returns with a full tank, refueling charges will not be charged.

B. refueling; If the car does not return with a full fuel tank, Europcar Slovakia will charge 2,22€ with VAT / liter of diesel and 2,39 € with VAT / liter of gasoline.

Service for drivers

- mileage
- Washing the vehicle
- International Insurance
- One-way fee
- International permit
- to travel abroad for a fee depending on the country
- Special equipment for companies
- maintenance
- GPS Navigation System
- Satellite GPS for Companies

Driving licence:

Valid driving license must be at least 1 year from the first issue.

Documentation:

Passport or valid ID card

Driving licence

Credit card

Fuel tank:

You will get a vehicle with a full or partial fuel tank. You must leave a deposit to cover fuel costs. Employees at the branch will check the amount on the credit card. You must return the vehicle with the same amount of fuel that you have been given.

Accepted delay time:

59 minutes. Later return will be charged as the full day rental.

Insurances:

Countdown for collision damage, theft, total loss, charges may vary depending on vehicle category and data is available at Europcar branches.

Basic coverage of CDW / THW

In the case of bodywork damage during the rental, the maximum amount that could be paid would be the so-called "Damage License" ". Coverage will only be valid if the terms of the lease are met. No other parts of the vehicle (such as windows, wheels, interiors, roof or floor), fees (such as towing or unused time) or items in it (such as child seats, GPS or personal equipment)

SLI

Europcar offers an increase in liability coverage of up to € 150,000.

PAI

This insurance provides peace and confidence that personal protection represents health costs in the event of a car accident. The insurance is for the driver and applies to the occupants of the vehicle, provided that the permitted number of passengers is not exceeded. The fee is per day. Coverage: Passenger medical expenses, permanent disability of the passenger, passenger death and funeral expenses, depending on the package of insurance. More information before renting a car at Europcar.

CDW is optional and is usually purchased by customers who are not covered by damage or loss of vehicle by your credit card (or credit card insurance). For your own protection, we prefer that all customers submit a valid card or proof of coverage from the credit card issuer with a verifiable phone number and / or email address to confirm that the CDW coverage is provided by your credit card

If travel does not include CDW, passengers will be able to refuse CDW, € 2500 will be blocked more car credit cards and € 3,000 for SUV, Pick up and Van and will be returned when the vehicle is returned to safety.

One Way charge:

Available between Europcar rental centers. If you decide to rent a vehicle at a branch but return it to another Europcar branch, the rental company may charge you a one-way charge for the expenses incurred when you have to return the vehicle to the place where you have the vehicle They borrowed. To make a one-time reservation, you must inform us in advance. On the other hand, if you return the vehicle to a branch other than the one specified in your reservation, the rental company will penalize you for an extra charge. We will confirm the price of this service once you have booked and received a confirmation from the rental company. If you decide to rent a vehicle at a branch and return it to another city, rates will vary by branch for at least 3 rental days. SIP codes are not allowed MDRM, EDMR, HDMR, HDAR, NDMR

Traveling to abroad (Cross Boarder Fee)

Fee for traveling abroad: When leaving the country Slovakia to the countries of Hungary, Austria, Czech Republic - one-off fee 5 € without VAT / country. Traveling to Germany is subject to a one-off fee of 25 € without VAT / country. Traveling to countries outside the EU or entering a dangerous country is charged 250 € without VAT / country. For more information about Europcar travel abroad.

Limit kilometers:

Short-term rentals (up to 30 days) have unlimited mileage, limited for kilometers over 30 days and 150 km / 1 day.

INSURANCE

It must be made compulsory:

- Protection against impact, accident or theft.
- Protection of third parties.
- Protection of tires and windscreens.
- Extraterritorial protection of own damages
- Loyal customer
- This action applies to our clients who do not have a negative rating with
- Promotion
- No other promotion is being used

Speed: The driver is allowed to drive at 50 km / h at a speed of up to 90 km / h on a motorway in the village or on a highway in the village. The driver must not exceed the maximum permissible driving speed of a vehicle designated by a traffic sign or conveyor. Motor vehicle with a maximum permissible gross vehicle weight not exceeding 3 500 kg, a maximum speed of 130 / h.

The security deposit During the pick-up, a part of the credit card will be blocked by the main driver, a security deposit of 500 €. No security will be received in cash. Employees at the branch confirm the exact amount of the Rent

- The rental payment will be made in advance.
- Does not include help in suto.
- Does not include help on the route.
- Does not include vehicle maintenance.

It is invoiced on the days specified in the contract if the client returns in front of partial or total rent.

If you do not complete one of the above items, you will continue to pay the rent at a standard price of 100 km per day.

Prepaid:

If a passenger returns a car for an agreed period of rental for any reason, he will not be entitled to a refund for unused days. A customer who does not pick up the vehicle at the time of launching the lease and who did not do so will not be compensated for cancellation.

After opening hours services:

If you want to pick up the vehicle or return it outside the branch opening hours (either due to a delay or change of plans), please contact us. If so, the service will incur additional costs. The cost of this service is € 25 excluding tax.

General terms and conditions of other services:

All other facilities or services are subject to local taxes and sales tax.

If you need additional equipment, you need to leave a backup at the branch when you pick up the vehicle.

Vehicle replacement

Vehicle replacement is subject to availability and must be requested at the branch. In the event of an accident, the passenger will be fully responsible for all costs of transporting or withdrawing the vehicle at Europcar.

This service is limited by geographic distance. Emergency telephone 24 hours "

Traffic violations:

The renter undertakes to comply with the traffic regulations and laws and also the instructions given by the authorities and their representatives when using the rented vehicle, taking full responsibility for penalties, fines or fines for traffic offenses or violation of the municipal law or is therefore the responsibility of the lessee or any of the eligible drivers to pay costs that may be imposed on the owner.

For all purposes and for the events listed in the preceding paragraphs, the lessee irrevocably authorizes the Owner to charge deferred charges for your credit card, these fees are equivalent to the amount of fines due, breach of operation as well as due amounts due to damage to the leased vehicle or third persons. In cases where a payment is not made via a credit card, the fees for those items will be reflected in the direct invoice of the company or the person who rents the vehicle, and that person or company is responsible for the final payment

Vehicle conditions:

The vehicle must be returned to the wear and tear standard under the same conditions as the rental. If special cleaning is required, depending on the state of the vehicle cleaning return, a special charge of 150€ will be applied free of charge. It is forbidden to smoke in the vehicle, manipulate animals or spill fluids that pollute upholstery, for a fee for additional days of rental unless the vehicle is out of service for special cleaning

Local charges:

This section lists the fees to be paid to the branch at the rental by the place of departure, the driver and the type of journey to be made with the vehicle.

This section does not include any additional charges to be applied to a branch at a rental of fuel, child seats or other ancillary services. To learn about other possible applicable fees, please see the terms of your booking.

You are responsible for all charges and penalties, including tolls, congestion charges and traffic charges. In the case of returning a vehicle with a new damage that was not charged at the time of delivery of the vehicle, we charge a minimum of 166€ with VAT or 10% of the repair of the vehicle.

Tires damage:

In the case of a tire or disk damage, we are entitled to charge a minimum of € 166 with VAT, in case of a defect the repair cost is € 40 with VAT.

Using of vehicle:

The lessee undertakes not to allow anyone to drive a rented vehicle unless it has been authorized by Europcar.

The lessor agrees that neither he nor any of the other drivers mentioned uses the vehicle over unpaved roads that pass through rivers, lakes or other water bodies that endanger the operation or integrity of the vehicle. In addition, towing items, racing and fun rides, bad roads, driving lessons, rental without a license from Europcar.

Failure to comply with the same provision will make you liable for damages and fines.